

OnStar Military Discount Rules and Guidelines



Overview

The General Motors Military Discount Program (The Program) provides eligible Participants (Participant) with the opportunity to receive a discounted rate of OnStar & Connected Services (excluding Data).

Participant acknowledges that these Rules and Guidelines are mandatory to receive a discount for OnStar & Connected Services through The Program and therefore Participant agrees to abide by them.

It is the responsibility of Participant to know the rules of The Program as set forth in this document. Violations of these rules by Participant may result in sanctions against Participant.

The Program may be withdrawn at any time, and its terms are subject to change from time to time by General Motors (GM). Final decisions in all matters relating to the interpretation of any rule or phrase of this activity rest solely with General Motors.

Eligibility

Participant Eligibility

This program is available only to:

Active Duty members, Reservists, National Guard members, Veterans within three years of discharge date and Retirees of the U.S. Army, Navy, Air Force, Marine Corps and Coast Guard.

Please note: during some parts of the year (ex: Military Appreciation Month, Veteran Appreciation Month), eligibility is opened up to All Veterans regardless of discharge date

Program Rules

General Motors will conduct periodic audits to ensure the integrity of The Program. Participants may be asked to furnish documentation supporting their eligibility with these rules. Documentation of Program eligibility may include but is not limited to a copy of Participant's driver's license with the driver's license number redacted and documents substantiating military service.

Authorization Numbers

Each Participant may use up to 4 Authorization numbers within a two-year period for the Participant or members of the Participant's household. Once accessed, each Authorization number is valid for 90 days toward the discount of a package of OnStar & Connected Services at The Program price. Authorization numbers for current OnStar subscribers will be applied to the next billing cycle and cannot be retroactively applied to a previous billing cycle.

The sale of any OnStar & Connected Services authorization numbers, or other unauthorized use of such numbers, is prohibited.

Inducements

Participants shall not solicit or accept money or discounts from dealers, other persons or other business entities, except:

GM-sponsored incentives, in connection with the sale of vehicles under The Program. **At no time should a Participant accept** payment or other consideration from dealers for referrals. Participants may accept inducements of nominal value, up to \$50, provided the inducements are offered to the general public and are noncash in nature, such as a free first oil change. This prohibition does not apply to a fuel fill if provided by the dealer at the time of delivery.

| OnStar and Connected Services (U.S.) | 20% Off Price |
|---------------------------------------------|----------------------|
| Legacy (Monthly) | |
| Protection | \$15.99 |
| Security | \$19.99 |
| Guidance | \$27.99 |
| Legacy (Annual) | |
| Protection | \$159.90 |
| Security | \$199.90 |
| Guidance | \$279.92 |
| NBM (Monthly) | |
| Remote Access | \$11.99 |
| Safety & Security | \$23.99 |
| Essentials | \$31.99 |
| Premium | \$42.99 |
| Premium + Super Cruise | \$54.99 |
| Connected Vehicle | \$22.99 |
| Connected Vehicle + Super Cruise | \$34.99 |
| NBM (Annual) | |
| Remote Access | \$119.90 |
| Safety & Security | \$239.90 |
| Essentials | \$319.90 |

Compliance With Applicable Laws

If any law or regulation is adopted or interpreted which, in GM's opinion, prohibits or penalizes the implementation of The Program, GM may, in its sole discretion, cancel The Program or any order submitted pursuant to The Program without any further obligation and without any liability to either the dealer or Participant.

GENERAL MOTORS TERMS AND CONDITIONS CANNOT BE MODIFIED BY ANYONE OTHER THAN GENERAL MOTORS.

(Rev. 6/17/21)